



CUSTOMER SERVICE QUERY

Comm. N°: 2017 - 001 /FN

Date:

SAP Customer Code

Complaint carried out by: On Data:

Did you inform MW by phone? Already replaced by the customer?

ATTENTION: it's possible to get in touch with the customer? Contact person.

Customer telephone nr°: Cust. fax nr°:

Customer e-mail:

Faulty Article: Code:

Pcs N°:

Description of the defect:

SCHEME

Environment:
Temperature:
Powders, detergents, caustic fluids, etc...
Air (dry or lubricated):
Other:

FRL GROUPS DATA

Inlet pressure (bar):
Outlet pressure (bar):
Other:

VALVES DATA

Working pressure (bar):
Cycles/min:
Voltage (Volt):

CYLINDERS DATA

Working pressure (bar):
Cycles/min:
Loads:
Assembly & Other (horizontal or vertical):

Do you need Replace?

Pre-Analysis: Written Report From MW?

Signature: YES